

GEE PEE[®]
Always with you

GEE PEE – 3422 **USER MANUAL**



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1. KNOW YOUR MOBILE PHONE



1. Earpiece	2. Screen	3. Left Soft key/SIM2 call key
4. OK Key	5. Pick up Key	6. Right Soft Key
7. Direction key	8. Hang up/Power key	9. Number keys
10. Charger and accessories connector	11. Cord Hole	12. Flashlight/ Currency reader
13. FM Antenna	14. Speaker	15. Camera

2. Display Screen

Your mobile phone has a single screen display, which consist of three main areas:

- The first line displays status icons, which indicate the signal strength, the remaining power of the battery, etc.
- The middle lines display text and images, including numbers, text, animated icons and the information you enter.
- The last line displays the currently available operations assigned to the left or right soft key.

Note: The picture is for reference only, the product is subject to the real one.

3. Back Light

You can set the Back Light for the keypad through options in the menu. The backlight will be off automatically without any key operation after a while.

4. Mounting The SIM Card/ T-Flash Card

Keep all miniature SIM cards out of children's reach.

Please consult with your SIM card dealer on SIM card services and its usages. The SIM card dealer could be the service provider, network operator or other related dealers.

■ **Note:** Always make sure the phone is switched off before you insert or remove the SIM card, otherwise it may damage the SIM card.

1. Remove the battery cover by sliding it. Open the gold cap from the Hinge Type Connector. Lay the SIM card which gold contacts face down on the Connector, then close it. Align the card to the arrow sign as the following picture shows:



2. Open the gold cap from the Hinge Type Connector. Lay the T-Flash card which gold contacts face down on the Connector, then close it. Align the card to the arrow sign as the following picture shows:



3. Replace the battery and close the cover tightly.

5. Charging the Battery

1. Connect the connector of the travel adapter to the phone.

2. Plug the travel adapter into a proper AC wall outlet.
3. When your phone indicates that the battery is fully charged, please pull the travel adapter out from the I/O socket of the phone.

6. Switching Your Phone On/Off

1. Press and hold Power key for a few seconds to switch your phone on.
2. If the phone asks for a phone lock code, enter the phone lock code and press OK. The default code is **1122**.
3. If the phone asks for a PIN code, enter the PIN code and press OK. The PIN code is usually supplied with the SIM Card. Please consult your network operator for more information.
4. Press and hold Power key for a few seconds to switch your phone off.

7. Making/Answering Calls

Enter the phone number (with the area code). According to your need, enter the country code or the extension number. Press the Pickup key to make a call.

To answer an incoming call, press the Pickup key or the left soft key. To end or reject an incoming/ongoing call, press the Hang up key.

8. Select Functions and Options

This mobile phone provides a series of functions for you to use and custom. These functions or options are arranged in the menu or submenu. You can use the left or right key to execute those functions indicated at the left or right of the prompt bar on the screen.

9. Using the Personal Handsfree Handset

Connect the handsfree handset to your mobile phone, you can still answer calls and use the microphone without holding the phone.

****IF** you want to change the SIM card or the battery, you should take out the battery from your mobile phone. Please finish all installation operations in one minute, otherwise the phone time may be delayed, and you should set the time over again.

10. Guidance On Entry Methods

This phone provides input methods of Multitap ABC (ABC), Multitap abc (abc), Numeric (123), Smart ABC (Gb ENG), Smart abc (Gb eng), etc., which can be used in editing the phone book, short messages, alarms and other text applications.

The icons of input methods:

- "123": The entry method of Numeric appears as: "123"
- "ABC": The entry method of Multitap ABC appears as: "ABC"
- "abc": The entry method of Multitap abc appears as: "abc"
- "Gb ENG": The entry method of eZiText Smart ABC appears as: "Gb ENG"
- "Gb eng": The entry method of eZiText Smart abc appears as: "Gb eng"
- "Hi": The entry method of Multitap Hindi appears as: "Hi"
- "Gb Hi": The entry method of eZiText Smart Hindi appears as: "Hi"
- "BE": The entry method of Multitap Bengali appears as: "BE"

Switch Input Methods

Press# key to switch the input methods. e.g.: If the current input is Smart ABC, the screen will show "Gb ENG". Press # key, to go to Smart abc, and the screen will show "Gb eng".

Numeric Input Method

When the icon of the input method is “123”, press the number keys to enter the numbers directly.

Multitap ABC and Multitap abc

When the icon is “ABC” or “abc”, press the number keys (2 to 9) repeatedly until the desired letter appear in the text area. Press the number key once for the first letter. Press twice for the second letter. So, press number keys to reach the desired letter in the same way.

Input Special Symbols

If you want to input special symbols, such as “. ! ? = < >”, Etc., please follow the steps as below:

Press the “*” key to display the symbols. Press the Up/Down, or Left/Right Key to move the cursor in the symbol table, and select one symbol. Press the right soft key to cancel the symbols selection.

11. General Information

Antenna

Use of other antenna devices could damage your mobile phone and reduce performance. Your phone has a built-in antenna area unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Network Service

A lot of features described in this manual are called network service. They are special services provided by wireless service providers. You should subscribe to these services from your home service provider and learn instructions on uses before you select the network you want to use.

Accessories

Li-Ion battery is the manufacturer-approved rechargeable battery available for your phone. Maybe some batteries perform best after several full charge/discharge cycles.

Use only batteries, chargers and accessories approved by the phone manufacturer for use with this particular mode. The use of any other types will invalidate any approval or warranty applying to the phone, and may be dangerous. Please consult with your dealer for availability of approved accessories.

Phone Lock Code

The factory setting for the phone lock code is 1122. To avoid unauthorized use of your phone, you can change the code in the Settings > Security Settings > Change Password. Remember your new code and write down in a safe place.

12. Messaging

Only when your network operator supports this service, you can use the function.

Write Message: You can edit the SMS.

Inbox: The phone will prompt you when you receive a new message.

Drafts: In the Drafts, please select Options, and then you can do send form SIM1/SIM2, edit and some other operations.

Outbox: This function is used to check messages in outbox.

Trash: This function is used to check messages send by the people who are in your blacklist.

Private SMS Guard: You can configure the following options as desired: Set, Guard Type, and Key Word.

MMS

■ **Write Message:** You can edit the MMS message.

■ **Inbox:** The phone will prompt you when you receive a new MMS.

■ **Outbox:** This function is used to check MMS in outbox.

■ **Drafts:** This function is used to check messages in drafts.

■ **Templates:** Your phone saves messages both for MMS in common use. You can edit, remove or write message.

■ **MMS Settings:** You can configure the default information about MMS properties.

Broadcast Message

This network service enables you to receive all kinds of text messages, such as weather reports or transportation information. Until now, there are several networks afford the service in this world. Please consult your network operator for more reference.

Templates: Your phone saves messages both for SMS in common use. You can edit, remove or write message.

SMS Settings: You can configure the default information about SMS properties.

Schedule SMS: Press the left soft key to access the Add or Options > Add, and then you can set the date, time, message, Phone number and SIM1 or SIM2. Press Done and Save the message will sent out the message to the number as your desire.

13. Phone Book

You can fast locate the number of the person you want to contact. Please enter the initial letter of the person's name, and related records about it will display in the middle of the screen. You can locate your records by sliding your trajectory ball up or down and pressing it, and then you can view, send SMS/ MMS, call and so on. Slide your trajectory ball left and right can get into the function of caller groups.

14. Call history

The phone registers missed calls, dialed calls, received calls, and also registers the approximate length of your calls and the amount of sent or received messages (network service).

Note: The actual time invoiced for calls by your service provider may vary, depending upon network features, rounding-off for billing, and so forth.

Select "**Menu > Call history**", and then select corresponding options:

SIM1/SIM2 Call History

Missed Calls: displays the list of recent missed phone numbers;

Dialed Calls: displays the list of recent dialed phone numbers;

Received Calls: displays the list of recent received phone numbers.

Delete Call Logs: You can delete all records of missed calls, dialed calls or received calls with this function or Delete all folders drastically.

Call Timers:

Last Call: The last call time can be checked.

Dialed Calls: The total time for all dialed calls can be checked.

Received Calls: The total time for all received calls can be checked.

Reset All: Reset the counters.

Call Cost:

Last Call Cost: You can check the last call's fee.

Total Cost: You can check the whole call's fee.

Reset Cost: You can modify the call's fee, and reset the cost to 0. PIN2 code is required while modifying.

Max Cost: You can check and modify the upper limit. PIN2 code is required while modifying.

Price Per Unit: You can check and modify the call's rate. PIN2 code is required while modifying.

Note: This function is related with the SIM card. Some SIM cards don't support the function. PIN2 is provided from the network operator. Please consult your network operator to obtain the number.

15. Call history(sequel)

Text msg. Counter:

Sent: You can check and clear the number of received messages.

Received: You can check and clear the number of received messages.

Note: This function has nothing to do with the SIM card. The amount of sent or received messages will not change even if you change the SIM card.

GPRS Counter: You can check or reset the Last Sent, Last Received, All Sent, All Received and Reset Counter.

16. Settings

Dual SIM Settings

You can set four mode.

Phone Settings

Time and Date: You can set Home City, Time/Date, and Format.

Schedule Power On/Off: You can set the time for auto power on/off.

Language: Select the desired language for the display text.

Preferred Input Methods: Select the desired input method for the default input method.

Display: You can configure the wallpaper screen saver, power on display, power off display, and so on.

Greeting Text: Set the status on, greetings will display when power on.

Shortcuts: You can set shortcuts for those functions you often use.

Dedicated Key: You can configure short cut functions for the Up, Down, Left and Right key respectively.

Auto Update of Date and Time: It can be set to ON or OFF. (Network Service)

UART settings: When using this phone as GPRS Modem, select different UART port to decide whether SIM1 or SIM2 to be used.

Dazzle Ringtone: You can set up to **10** songs in one time as your ring tone.

Misc. settings:

LCD Backlight > According to various lighting conditions, you can select different brightness and its light time.

17. Settings(sequel)

Call Settings

SIM1/SIM2 Call Settings:

Caller ID: (Network Service) You can select Set By Network, Hide ID or Send ID. The default status is the Set By Network.

Call Waiting: Activate, the network will notify you of a new incoming call while you have a call in progress (Network Service).

Call Divert: This network service allows you to divert your incoming calls to another number. For details, contact your service provider.

Call Barring: Activate, this network service allows you to restrict incoming calls from your phone. For details, contact your service provider.

Line Switching: Switch to Line 1 or 2, the default one is Line 1.

Note: If Line 2 is selected, making calls from Line 2 depends on the network operator.

Close User Group (only for SIM1) > On, this network service specifies the group of people whom you can call and who can call you. For further information contact your network operator or service provider.

Advance settings

Private Call Guard: You can configure the following options as desired: State and Guard Type.

Auto Redial: On, the phone will automatically redial the last called number after a while if you fail to connect to the number. The times for auto redial are up to 10 times. Press Cancel to end Auto Redial.

Call Time Display: On, the call time will display.

Call Time Reminder: This function prompts you to end the call in time to save the call cost. You can select Off, Single, or Periodic.

Auto quick end: Can set on or off and time of auto quick end.

Network Settings

You can configure the following options as desired: Network Selection (Automatic suggested), Preferences.

Security Settings

Your phone is equipped with a versatile security system to prevent unauthorized use of the phone or the SIM card, such as SIM1/SIM2 security settings, Phone Lock, Auto keypad Lock, PIM Lock and Change Password.

18. Settings(sequel)

Connectivity

Bluetooth

You can use Bluetooth transmission of documents directly. Search equipment to the transfer. In accordance with the onscreen instructions can operate, and accepts data, choose to receive the same, document will be automatically stored in the directory.

Power: Bluetooth Switched on or off.

Inquiry audio device: You can search audio device.

My device: Car enquiry new device.

Active devices: Can use Active devices connected.

Settings: Some devices can be set up.

About: Can read information about my devices.

Restore Factory Settings

All settings can be restored to factory settings with this function. The factory setting for the password is **1122**.

19. Media Center

Camera

During the view-findings mode, press the left soft key, to carry out the following operations:

Photos: To display the file list.

Camera Settings: To set some relative specification of the camera.

Image Settings: This includes photo size and photo quality adjustment.

White balance: To set the balance of light.

Scene Mode: To set the scene mode auto or night.

Storage: To set the default storage path.

Restore Default: Press the left soft key and select Yes to return to default settings.

Image Viewer

Enter the "image viewer" to view the image files in the default folder "photo".

Video recorder

Press the "options" you can perform the following operations:

Camcorder Settings: To set some spec. of the video recorder.

Video Settings: To set some relative spec. of the video recorder.

White balance: To set the balance of light.

Storage: To set the default storage path.

Restore Default: Press the left soft key and select Yes to return to default settings.

Video Player

You can perform the following operations:

Play: You can play the specified video.

Send: You can forward the video to MMS(except 3GP/MP4 video formats) and to Bluetooth.

Rename: You can rename the specified video.

Delete: You can delete the specified video.

Delete All Files: You can delete all videos.

Sort by: You can sort all video files and display them in a new order: you can choose to Sort By Name, By Type, By Time, By Size and None.

Storage: To set the default storage path.

20. Media Center(sequel)

Audio Player

The Play, Stop, Back, Forward functions correspond to the Up, Down, Left and Right key respectively. Select List to access the Play List, and then select **Options** to perform the following functions:

Note: The current system does not support some MP3 with a non-standard format.

1. Play: to play the specified music.

2. Details: Filename, Channel, Quality, Size, Time, and so on.

3. Add to Rings: You can use MP3 music as the ring tone for incoming calls.

4. Refresh List: You can refresh the music file list of the memory card.

5. Settings:

List Auto Gen. > On/Off, play the music saved in system/select music files from the File Manager to play.

Repeat> You can select Off, One or All.

Shuffle> You can select On/Off.

Background Play > On, the music will continue to play even if you exit the Playing Screen (music will stop when a call is coming).

Note: Press * or # Key to adjust the volume. Make sure that the volume is appropriate for your hearing while using the audio player. The Audio Player of the phone will automatically play music files from the "Music" folder. You may need to refresh it manually from the settings in case you have earlier selected manual refresh settings.

Sound Recorder

The mobile phone supports 2 recording formats: WAV and AMR. You can record conversations, which may be saved to the Audio folder under File Manager. If there is a record, press the left soft key you can select: Play, Append (only for AMR), Rename, Delete, Delete All files, Use as and Send.

FM Radio

You can use your phone to listen to FM radio stations once the original Headset is plugged into the accessories connector.

Long Press of "0" Key to activate FM Radio.

Schedule FM Record

With this function, your phone can record the FM program as the schedules once the original Headset is plugged into the accessories connector. You can set On or Off, the date and time, repeat style, channel settings and record settings.

21. Media Center(sequel)

Melody Composer

The mobile phone enables you to compose your favorite music as the tune of the incoming call, alarm.

When the Tune Editing List is blank, you can edit your favorite tunes by pressing "Add". After you have finished the editing, press Option

to select a music instrument or playing speed to play the editing tunes. You can also save the editing tunes.

If there is an edited music, press **Options** you can select select: Play, Edit, Add, Rename, Delete, Delete All Files, Use as or Send.

The rules by which the tone is composed as follows:

0: Insert one pause; 1: Insert Do; 2: Insert Re; 3: Insert Mi; 4: Insert Fa; 5: Insert So; 6: Insert La; 7: Insert Si; 8: Insert a vibration note; 9: Insert a backlight; 10: Modify the current note with halftone; 11: Select musical instrument.

File Manager

You can use the function to manage all types of files saved in the memory card.

22. Fun & Games

There are several interesting games in the phone. Please refer to instructions from the game menu for more details.

Tip: The game menu includes Start Game, Game Level, Best Grades and Game Help.

Game Settings

You can set the Game BGM, Sound Effect, and Volume.

23. Organizer

Calendar

You can view and edit the memo of a specified date with this function.

Tasks

You can View, Add, Edit, Search, Delete, Delete overdue, Delete All, Jump to date, Send vCalendar and Save as file as desired. Start up the Memo and press OK. Press Option to access the next step to add a new memo.

Alarm

The mobile phone provides several alarms and you can set them as your need.

Calculator

The calculator can add, subtract, multiply and divide. Press # key to enter the decimal point. Press the up, down, left, right and OK key to select +, -, X, ÷, = respectively. Press Clear to delete the figure.

Unit Converter

You can convert the units for weight and length. Enter the number into the column, and then press OK to get the result.

Currency Converter

You can convert the currencies. Press OK after enter the exchange rate, and then enter the number of the currency, and press OK to get the result.

World Clock

Scroll to browse every city's time zones in the world map. The related date and time will display at the bottom of the screen.

Health

Provides the reference of body mass index (height, weight and sex).

Stopwatch

The stopwatch has two modes - Split Timing and Lap Timing, and you can view the records of both the modes.

Currency Checker

You can turn On/ Off the Currency reader function.

In the standby mode, long press the "5" Key to activate/ deactivate Currency reader.

Flash light

You can turn On/ Off the flashlight function.

In the standby mode, long press the * Key to activate/ deactivate Flash Light.

24. Services

STK Service

This service is offered as the SIM card service provided by the network operator.

Internet service

WAP enable you tour around the Internet world easily and pleasantly. Please follow the steps described as below:

- 1. Homepage:** The default Internet Web Address.
- 2. Bookmarks:** Save the Web address you often use.
- 3. Recent Pages:** Records after you browse the Website.
- 4. Input Address:** Press the left soft key to access Enter Address, and then input the web address to go to the Internet.
- 5. Service Inbox:** Messages sent to users from the Website.

6. Settings: You can configure Select SIM, Profiles, Browser Options, Service Message Settings, Clear Cache, Clear Cookies and Trusted Certificates.

Data Account

1. GSM Data: Edit the GSM account.
2. GPRS: Edit the GPRS account.

25. User Profiles

You can select Normal, Silent, Outdoor, Indoor, Headset, Bluetooth, and Power Saving. For each mode (except Power Saving), you can configure the Tone Settings, Volume, Alert Type, Intelligent Call Alert, Ring Type, Extra Tone or Answer Mode according to your need.

Note: Insert the earphone to access the Headset mode automatically. This mode has no Activate option. Press # key to enable or cancel the silent mode. In the Silent mode, you cannot hear any sound except the vibration indicates a call or a message is coming.

26. Safety Precautions

Before using your phone, please read the following important information to eliminate or reduce any possibility of causing damage and personal injury.

	Do not use wireless phones while driving.
	Switch off wireless devices in aircraft. The signal may cause interference. Using them on aircraft is illegal.
	Do not use mobile phones where blasting is in progress. Follow regulations and rules strictly.
	Do not use mobile phones at refueling point. Don't use near fuel or chemicals.
	Follow regulations or rules in hospital and health care facilities. Switch phone off near medical equipment. All wireless devices may get interference that could affect performance.

	All wireless devices may get interference that could affect performance.
	Only qualified service personnel can install or repair this device.
	Use only approved accessories and batteries.
	Use only in normal position. Do not expose your phone to extreme high temperatures above +60° C (+140° F). Do not use anything static to clean your phone.
	Ensure the phone is turned on and in service. Enter the emergency number, then press PickUp key. Give your location. Do not end the call until told to do so.

27. Important Information

Use of Passwords

Your mobile phone and SIM card have various passwords. Those passwords avoid unauthorized use of your phone and SIM card. You can change PIN, PIN2 and phone password in the "Settings > Security Settings > Change Password".

Phone Code

The Phone code can be used to avoid unauthorized use of your phone. The factory setting for the phone code is 1122. If phone lock is enabled, you will be asked to input the phone password when you switch on your phone.

PIN (4 to 8 digits)

The PIN (Personal Identification Number) code protects your SIM card unauthorized use. The PIN code is usually supplied with the SIM card. When the PIN code request is enabled, the password is asked every time the phone is turned on. Three times wrong PIN input, the SIM card will be locked and you will need to use the PUK to unlock it. PUK is usually set by the network operator.

1. Enter the correct PUK to unlock the SIM card, and then enter the new PIN and press OK.
2. If you are prompted to enter the new PIN again, enter it and press OK.
3. If the PUK is correct, the SIM card will be unlocked and the PIN will be reset.

PUK (8 digits)

The PUK (Personal Unblocking Key) code is required to change a blocked PIN code. Please contact your network operator for the code.

Note: Ten times wrong input in succession, the SIM card will be invalid and you need to consult with your network operator for a new SIM card.

PIN2 (4 to 8 digits)

The PIN2 code, supplied with some SIM card, is used for some functions, such as Call Cost, Fixed Dial and so on. Please consult your network operator to confirm whether your SIM card supports those services or not. Three times wrong PIN2 input, the SIM card will be locked and you will need to use the PUK2 to unlock it.

1. Enter the correct PUK2 to unlock PIN2, and then enter the new PIN2 and press OK.
2. If you are prompted to enter the new PIN2 again, enter it and press OK.

28. Important Information (sequel)

PUK2 (8 digits)

The PUK2 code supplied with some SIM card is required to change a blocked PIN2 code. It may be supplied with the SIM card. If not, contact your network operator.

Note: Ten times wrong input in succession, the SIM card will be invalid and you need to consult with your network operator for a new SIM card.

Barring Code

To activate call barring, you need a Barring Code. You obtain the password from your service provider.

Battery Information

Information Charging and Discharging

- The charger is designed to be used in temperatures between 0° to 40° C.
- Do not charge the phone in wet and damp conditions.
- Use only batteries approved by the phone manufacturer and recharge your battery only with the charger approved by the manufacturer.
- We strive to produce products in compliance with global environmental standards.
- The charger meets the standard for safety of information technology equipment and office equipment use. It must be used for this purpose only.
- Your phone is powered by a rechargeable battery. Full performance of the battery is achieved only after two or three complete charge and discharge cycles.
- When the battery level is low, "Low Battery" will be display on the screen. If you have selected Alert Tone (Warning Tone of any profile in Profiles), the phone will sound the alert tone.

- When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than 12 hours, since overcharging may shorten its life.
- Temperature extremes will affect the ability of your battery to charge.

29. Important Information (sequel)

Tips for Battery

- Placing the battery in hot or cold places, such as in a closed car in summer or winter, will reduce the capacity and lifetime of the battery.
- Do not let the metal contacts on the battery touch another metal contacts. It could short-circuit and damage the battery. Use the battery only for its intended purpose.
- Do not disassemble or modify the battery by yourself.
- Do not clean the battery with water or any organic solvent.
- Always keep the battery dry.
- The battery can be charged and discharged many times but it will wear out at last. When the talk and standby time is obviously shorter than normal, please change the original battery approved by manufacturer.
- Do not short-circuit the battery.
- Turn off the mobile phone before removing the battery.
- Do not dispose of batteries in fire.
- If you smell anything strange from the battery or find that the battery is overheated, you should stop using it immediately and contact the authorized Service Center in your region.
- If you don't use the battery for a long time, please fully charge the battery before you store it.
- Batteries should never be placed in municipal waste. Batteries must be recycled or disposed of properly. Please follow local regulations for disposal of batteries.

Usage & Maintenance

To keep your product working well, take a moment to review the following usage & maintenance tips which will help you to fulfill any warranty obligations and help you to fulfill any warranty obligations and to enjoy this product for many years.

- Keep your phone and all its parts and accessories out children's reach.
- Your products are not water-resistant. Keep it dry. Precipitation, humidity and liquids contain minerals that will corrode the connectors.
- Always treat your products with care and keep it in a clean and dust-free place.

30. Important Information (sequel)

- Do not expose your product to extreme high or low temperature. Your phone operates best in temperature between 15 c and 25 c. minimum and maximum temperatures recommended by the manufacturer are -10 c and 55 c

- Do not expose your product to open flames or lit tobacco products. Do not attempt to disassemble or modify your product. Only authorized personnel should perform service.

Do not paint your product.

Do not use harsh chemicals, cleaning solvent, or strong detergents to clean it.

Keep anything magnetic, such as credit cards, far away from your product.

If you find that the battery has any crack, deformation or anything else, you should stop using the battery immediately.

If the electrolyte leak out and contact your skin or clothes, you should immediately use soap and clean water to clean it. In case the electrolyte spatters into your eyes, you must use clean water to wash your eyes thoroughly and go to the hospital immediately.

If your phone or any accessory doesn't function properly, please send them to the nearest authorised Service facility. The qualified personnel there will assist you, and if necessary, arrange for service.

Emergency Calls

This phone, like any wireless phones, operates using radio signals, wireless and landline networks which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications(e.r. medical emergencies)

To make emergency call:

- 1) Switch your phone on. Some networks may require that a valid SIM card is properly inserted in the phone.
- 2) Dial the official emergency number. Emergency numbers vary by location.
- 3) While making an emergency call, please remember to give all information as particularly as possible. Never hand off the call until you are given permission to do so.

31. Troubleshooting

The section lists some problems that you might meet while using your phone. If you feel that your phone do not operate normally, please reset settings first, and then follow Troubleshooting Guide. If you are still unable to solve problems, please contact the authorized service center or the store from where you purchased the phone.

Problems	Solutions
Can not answer or make a call	<ul style="list-style-type: none"> ■ Make sure that the phone has been switched on. ■ Make sure that the battery is charged. ■ Make sure that the signal intensity is high enough. ■ Make sure the own number function in the call setting is system preset or number sending. ■ Make sure that the line switch in call setting is the system preset line. ■ Check whether you have set up call barring or fixed dialing or any other safety function. ■ Check whether you have set up call diverts. Check whether you have inserted the proper SIM card correctly.
Low voice	<ul style="list-style-type: none"> ■ Check if the volume has been set too low.
No ring	<ul style="list-style-type: none"> ■ Check whether you have set up the "Silent" option. ■ Check whether the ring volume is not too low. ■ Move away from a noisy place to check if you can hear the phone ringing. ■ Check whether you have set up call diverts.

32. Available Accessories

Dual Stereo Personal Hands Free Handset

The Dual Stereo Personal **Hands Free Handset** allows you **listen to music** or to make conversations with hands free.

Travel Charge

You can charge the phone with the travel charger when you are on the move.

Note: Please use approved accessories to get the most out of your phone.

33. Manual Statements

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